

# Social Housing Eligibility Policy

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## Purpose

The purpose of this policy is to outline the eligibility criteria for applicants applying for General Social Housing through Housing Pathways.

## Policy

- Housing Trust will assess all applications for General Social Housing eligibility in a fair, consistent, transparent, non-judgemental and timely manner.
- Housing Trust will ensure that an individual's rights are not discriminated against on the grounds of sex, disability, race, homosexuality, marital or domestic status, age, transgender or carers responsibilities as per the Anti-Discrimination Act 1977.
- Housing Trust will work closely and collaboratively with support services to assess eligibility and may, where appropriate, undertake outreach visits to support applicants in accessing our service.

## Applications for Social Housing

As a Housing Pathways Provider, Housing Trust will adopt and apply the Eligibility for Social Housing Policy established by Department of Communities & Justice (DCJ) [previously FACS]. This policy is available from the Housing Pathways website: [www.housingpathways.nsw.gov.au](http://www.housingpathways.nsw.gov.au)

## Tenancy Reinstatement

As a Housing Pathways provider, Housing Trust will adopt and apply the definition and process of Tenancy Reinstatement as outlined in the Transfer policy statement of the NSW Government. This policy is available from the Housing Pathways website: [www.housingpathways.nsw.gov.au](http://www.housingpathways.nsw.gov.au)

## Reference or Related Documents

### External

1. Anti-Discrimination Act 1977
2. Housing Pathways Policy [www.housingpathways.nsw.gov.au](http://www.housingpathways.nsw.gov.au)

## Policy Version Control

Version	Details of Improvements	Release Date	Approval/Release Details
V 1.0	Original Policy - Eligibility Social Housing	19.10.2016	Approved for release by GM:C&C
V 2.0	Review of Eligibility Social Housing	20.09.2017	Approved for release by GM:C&C
V 3.0	Review and update of Eligibility Social Housing Policy so it is streamlined and consistent with Housing Pathways Policy. Renamed Policy: Social Housing Eligibility Policy Reviewed and endorsed by Tenant Advisory Group (TAG) on 14.08.2019 and Executive Leadership Team (ELT).	20.08.2019	Approved for release by Amanda Winks Chief Housing Officer